

Why Use a Professional Service?

Entrusting your well-being, residence, or pets with untrained caregivers is worrisome.

Advantages with using a professional for home and pet sitting services include the following:

- **Security:** Collier County Business License, Insured, and Bonded since 2004 ensuring confidence & trust.
- **No imposition:** Friends and family do not need to be bothered nor feel inclined to help you.
- **Convenience:** We are able to provide assistance any day and almost any time via telephone, text, email and our online reservation/request system.
- **Confidence:** Professionally trained, licensed, insured, and bonded person that will reliably monitor your home.
- **Maturity:** Only mature adults provide services and no sub-contractors permitted without client approvals.
- **Privacy:** NO outside persons are given any personal information unless authorized by the client.
- **Experience:** Over our 17 years in business, we have overcome every home, pet, weather, and consumer situation imaginable.
- **Emergencies:** Our rapid response practices bring customer comfort when other family issues demand priority.
- **Reliability:** Having 40+ years working in large corporations, and our local experiences, brings organizational skills rarely found in this business.



Highest Quality Standards

We are a professional business trained in home and pet care, not a neighbor or relative who is unaware of the importance of organized and responsible oversight of your possessions, your home and pets.

Like any other technical resources you only want professionals in your life functions but we go further:

- We do in-person interviews before starting service making detailed notes on all needs and requirements.
- Post-visit written summary logs and itemized billing statements are made.
- Direct billing and direct access, online reservations and support to our phones is available any time.
- If we feel we cannot offer a 100% satisfactory experience, we will decline a business agreement in advance.

We take great pride in our business and the professional interface. Some of our accreditations and accomplishments include:

- 17 years in Collier County home and pet services, the longest sustained pet service in the area.
- Collier County Domestic Animal Services Advisory Board 2007-2014
- National Association of Professional Pet Sitters, Member on Board of Directors 2010-2014.
- American Red Cross Pet Certified with thirty years animal care and nutrition.
- 17 year member Naples Humane Society
- Naples Cat Alliance volunteer



07 SEP, 2020

Liberty

HOME AND PET SERVICES, LLC

Marcia Breithaupt (Owner)
Romi the Sheltie
Simba the Cat



Professional Concierge Services, Homewatch, and Pet Sitting Bringing Confidence & Safety to your Business, Home, and Pets.

**Certified Pet Care Specialist,
Licensed, Insured, and Bonded.
Serving Collier County Since 2004**

www.LHAPS.com

6440 Waverly Green Way, Naples, FL 34110
Cell/Text (239)-580-0301

Concierge Services

Our Concierge services bring convenience and safety helping clients that may be health, time, or travel limited.

Some popular Concierge services include:

- Run simple errands including shopping, banking, drugstore, and mail services.
- If you would like our "white glove" service, you do NOT need to download special cell phone software or go to special websites – just call us with a list and we will procure it and deliver your goods as quickly as possible.
- Should you need a special letter typed and emailed or faxed, we provide secretarial functions as needed on a per hour basis.
- We offer skilled technical support with computers, printers, digital photos, and wired/wireless networks for home Internet operation.
- Regular status emails, online direct-request appointments, and 24 hour cellular and text access provides all the up to the minute services if you are traveling.
- Wellness checks for elderly, relatives, guests, or pets.
- For vehicle owners, we can make scheduled drives, battery and tire checks, and coordinate pickup/transfers.
- Move-in/out can be coordinated for customers making permanent moves.
- For snow-birds, we can prep a home for reopening with basic cleaning and stocking of grocery goods and verify all home utilities and A/C is working days in advance to ensure a "no-surprise" return.



Home Services

Our home services focus on the monitoring and maintenance for a client's home should they be away for hours, days, or months.

Various home service functions include the following with other functions available:

- Pick up mail/newspapers, take out trash cans and replace as needed.
- Make daily, weekly, monthly security checks rotating lights, checking all doors/windows
- Confirm all utilities, alarms, and proper A/C operation.
- Meet or coordinate home maintenance and repair companies as needed.
- Consult, coordinate, and monitor home improvements and interior decorations
- Assist in inspecting homes for basic quality of living assessments.
- Provide after hours, emergency visits for people unable to return home. Make emergency security checks after an alarm trigger.
- Meet potential home buyers & renters for pre-approved walk-throughs. Make spot home inspections before or after rental guest departure.
- Monitor service persons such as pool maintenance or lawn care.
- On a trip and simply need someone to maintain your plants? – no problem!
- Weather impact home monitoring ensuring storm shutters and prep is adequate and post storm status and take-down is completed.
- Coordinate contractors and confirm post-storm repairs if needed.
- Photography for archival, maintenance, insurance, or repair needs.



Pet Services

Our pets are more valuable to most people than material possessions, even our homes, so why entrust them to anyone but an experienced and well credentialed professional?

Some of our premium pet care services include the following:

- We can make one time or multiple visits per day, vacation visits, overnight stays, or, emergency visits if your return home is delayed.
- We provide specialty pet exercise plans, medication regimes, and personalized play time schedules.
- We offer detailed animal care and pet nutrition education materials. General information is on our website but we also offer specialized support diet and health materials for your pets.
- Pickup and transport pets to a groomer, Veterinarian, or pet playground for regular or emergency visits.
- We have extensive experience in senior pet care including creating medication timing plans, administering specialized medications, providing diabetic shots, and even intravenous feeding.
- We provide light brushing and grooming for many of our pet clients.
- Basic skills training is available for regular clients.
- Personalized pet photography is also available for our 'photogenic' friends.



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